



LIFT UP Professional Development - Leading Others

LearnKey's LIFT UP Professional Development series is perfect for seasoned, new, or future leaders and those individual contributors who will also lead organizations at every level.

It is a journey, first of self-discovery, then building on skills and competencies that engage and inspire people to reach their potential, and finally, applying skills that produce sustainable, high-performing teams and inclusive cultures.



Maintaining Employee Engagement

Adapting your leadership style to the needs of employees; Understanding when to be directive and when to be supportive.



Building Trusting Relationships

Understanding others' drivers: Strengths, stressors, motivators, and values, to rely on their integrity, ability, and character effectively.



Delegating Work Effectively

Entrusting responsibility and authority to others to complete a task and achieve expected outcomes, Using your team's talents, skills, and resources optimally.



Navigating Conflict

Your ability to navigate conflict effectively depends on your skills in establishing a positive mindset that helps you self-regulate your skills with building trusting relationships and your ability to leverage tools that optimize communication and collaboration. In this course, you will learn to effectively navigate conflict by focusing on these three areas: how to recognize conflict, how to manage conflict, and how to address conflict.



Delivering Constructive Feedback

Feedback is a gift. We cannot learn new skills and improve our performance without the gift of feedback. Managers who struggle to provide timely, constructive feedback to employees limit their employees' potential for performance improvement, as well as their own. Feedback is the information you give employees about their past performance, delivered in the present and designed to influence future behavior. Constructive feedback is actionable and within one's abilities to address, whereas unconstructive feedback is out of someone's control to change. In this course, you will learn to deliver constructive feedback by following these approaches: set the stage, check yourself, and follow the process.



How to Work and Manage a Virtual Workforce

Collaborating in a remote team.



Creating an Inclusive Culture

Recognizing unconscious biases; Understanding gender differences; Working cross-generationally.